

IMPORTANT PRODUCT AVAILABILITY INFORMATION

June 2, 2011

Dear Valued Consumer,

CIBA VISION® has been experiencing backorders on our specialty line of contact lenses.

This situation has been caused by CIBA VISION® placing a “voluntary hold” on these specialty lenses while performing an overall manufacturing process review. This action does not reflect on the established quality and safety performance of CIBA VISION® specialty lenses.

Unfortunately, this process has taken us much longer than was originally expected. Knowing the tremendous uncertainty and difficulty this creates for you, CIBA VISION® has decided to discontinue our specialty soft contact lens brands with immediate effect.

This was a difficult decision because we know that you rely on the availability of these specialty lenses to address your specific contact lens needs. We recognize and apologize for the inconvenience this creates.

In order to mitigate the impact of this situation, CIBA VISION® is committed to helping you and your eye care practitioner transition through this period and would be pleased to recommend potential newer technology CIBA VISION® products available, where appropriate, or propose alternate specialty lens manufacturers. Please discuss your options with your eye care practitioner.

If you have any questions, please contact CIBA VISION® Patient Relations at 1-800-875-3001, Monday through Friday, 9:00 a.m. – 5:30 p.m. EST.

Once again, we apologize for the inconvenience this may cause and we thank you for your continued trust and support.

Kind regards,

CIBA VISION®

